

Prescribed for online claiming via Medicare Online and Medicare ECLIPSE



WARNING: May reduce payment time

If symptoms of manual processing persist (e.g. errors from manual data entry, slow resolution of complex claims, unproductive use of time), contact Global Health immediately.

ReferralNet Claims is Global Health's solution for secure claims processing. Use ReferralNet as a stand-alone solution or interface it with your practice management system (PMS) or billing system, to submit claims to Medicare, Department of Veterans' Affairs (DVA) and health funds, via Medicare Australia's ECLIPSE or Medicare Online.

FEATURES

- Supports the following **Medicare Online Claiming** products :
 - BB (Bulk Billing)
 - PCS (Patient Claim Store & Forward)
 - PCS incl. SDD (Patient Claim Real Time including Same Day Delete)
 - DVA (Department of Veteran's Affairs)
 - DVA P/less (Department of Veteran's Affairs Paperless Claiming)
 - OVV (Online Veteran Verification)
 - OPV PVM (Online patient Verification—Patient Verification Medicare)
 - OEC ECM (Online Eligibility Checking—Eligibility Check Medicare)
- Supports the following **Medicare ECLIPSE** products:
 - ERA (ECLIPSE Remittance Advice)
 - IMC (In-patient Medical Claim)
 - OPV PVF (Online Patient Verification—Patient Verification Fund)
 - OEC ECF (Online Eligibility Checking—Eligibility Check Fund)
 - Online verification that the patient is known to the health fund or DVA
- Certified Integrated Medicare Easyclaim Solution
- Uses Medicare PKI (Public Key Infrastructure) for secure transmission of claims

BENEFITS

- Access to Medicare, DVA and private health funds in one product
- Faster payment times
- Better data quality, leading to fewer errors and quicker resolution of complex claims
- Receipt of electronic remittance advices from private health funds resulting in quicker and more accurate reconciliation of accounts
- Reduces cost associated with manual processing (time, labour, materials)
- Automates claims processing allowing you to spend time on productive tasks
- Easier way to obtain informed financial consent from patients

- Very easy to use, minimal training required
- Financial support—you may be eligible for Medicare Australia's Transitional Support Package (TSP) - go to www.medicareaustralia.gov.au for details

REQUIREMENTS

- Computer
- Internet connection
- Medicare PKI site certificate

WHO SHOULD USE REFERRALNET? (stand-alone version)

- GP Practice
- Specialist Practice
- Allied Health
- Nurse Practitioner

QUESTIONS?

For more information, e-mail sales@global-health.com

About Global Health Limited

Global Health is a leading provider of e-health solutions to the Australian Healthcare industry, covering over 25% of Australian hospitals, general practice and specialist clinics.

Global Health products support the clinical, consumer and operational needs of Healthcare providers committed to the effective management of chronic disease and health promotion programs for consumers. Internet connectivity is embedded in Global Health applications to promote secure information sharing, financial transactions and the use of technology that transforms the way healthcare is delivered.

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Information on the benefits of using ReferralNet Claims, including reduction in payment times, is based on information taken from Medicare Australia's website at the time the information was created and is subject to all disclaimers contained therein.

Payment times are based on best-case scenarios and are estimates only. Actual payment times are not guaranteed and will depend on factors including service providers' individual contractual arrangements with health funds, the need for manual intervention, etc. Service providers should contact health funds directly for confirmation regarding actual payment times.

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