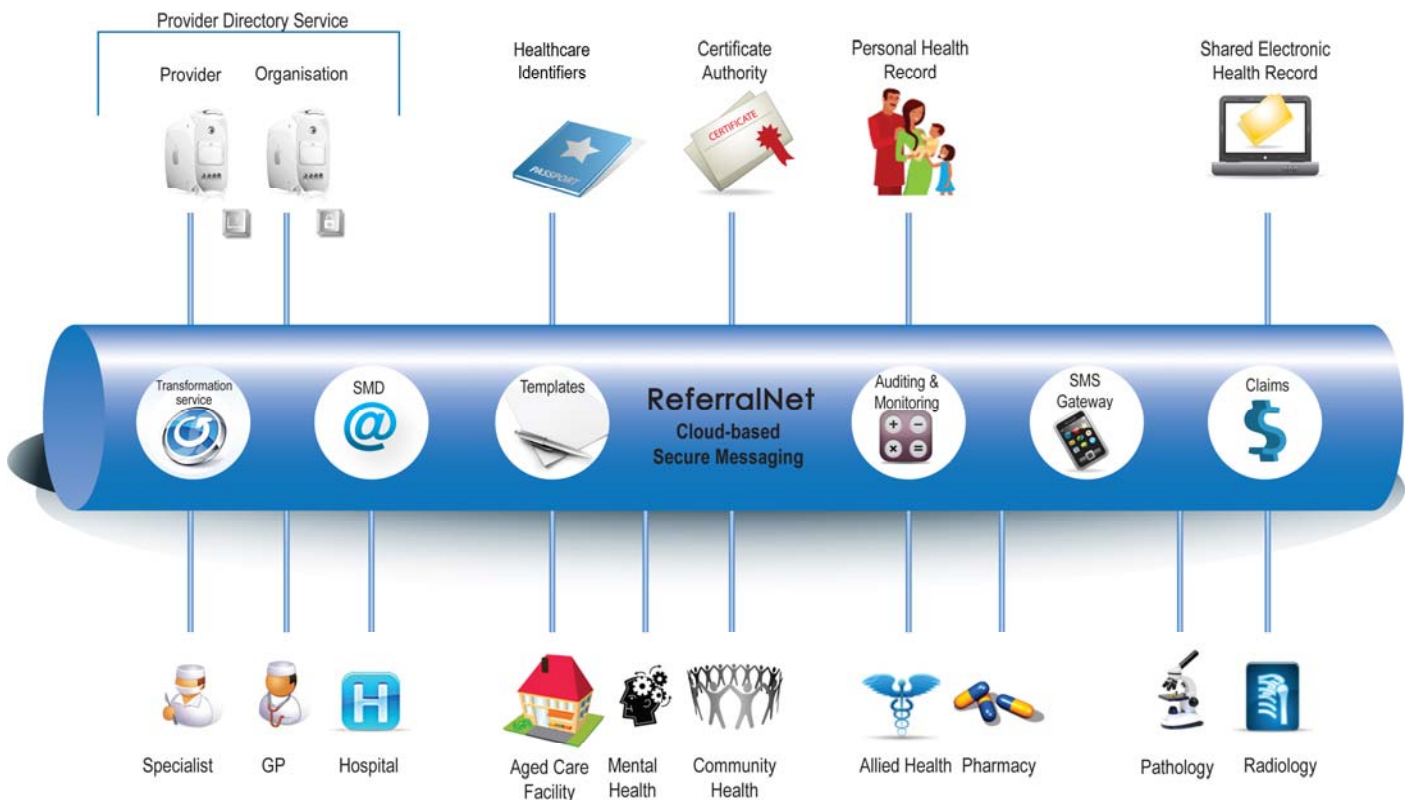


## Are you connected to ReferralNet yet?



## Can you afford not to?

ReferralNet is an advanced Secure Message Delivery System that is designed to meet the NeHTA standards. It offers the best proven\* secure messaging solution for General Practitioners, Specialists, Clinics, Hospitals and other healthcare providers.

\*Global Health was the only intermediary to successfully send and receive at the "Integrating the Healthcare Enterprise (IHE) Secure Message Delivery Connectathon" in April 2010.

## Fast Facts

- ReferralNet is a secure messaging platform specializing in the exchange of clinical and patient information.
- It is used by a broad spectrum of the medical community (general practitioners, specialists, allied health providers, hospitals, after hours clinics, community health centres, etc.)
- ReferralNet has been successfully rolled out in Australian General Practice Division-wide projects around Victoria and Tasmania
- Global Health successfully tested ReferralNet at the "Integrating the Healthcare Enterprise (IHE) Secure Message Delivery Connectathon". Global Health was the only intermediary to successfully send and receive.

## Methods of implementing ReferralNet

ReferralNet can be implemented in various ways to best suit your organisation:

### ReferralNet Agent

- Ideal for those who want to integrate ReferralNet secure messaging functionality with their existing clinical software and be able to send and receive messages without leaving their clinical application
- ReferralNet currently supports popular clinical software like Medical Director, Best Practice, ZedMed, Genie, MHAGIC, MasterCare EMR, Locum, Medilink, etc. Contact Global Health for a complete list of supported applications

### ReferralNet Microsoft Office Plug-in

- Ideal for those who use Microsoft Word creating referrals, clinical summaries and reports. Also ideal for sending spreadsheets created in Microsoft Excel
- The ReferralNet Word Plug-in lets you easily send messages from within Microsoft Word by clicking a single button

### ReferralNet Client

- Ideal for those who do not use any clinical application and want an email-like experience
- The ReferralNet Client is a rich desktop application that has the familiar email application look and feel. It supports integrated voice capture, image annotation and e-Forms for customisable and branded HTML templates

## Features

### Uses web services for primary communication

#### High security

- Uses PKI (Public Key Infrastructure for encryption)
- Digitally signed to guarantee sender's identity
- Supports Medicare's Individual and Location Certificates
- Hosted within Australia

#### Reliability

- Store and forward mechanism
- Message delivery is monitored
- Messages are archived locally
- Hosted on redundant hardware

#### Ease of Use

- Live address book lookups means address book is always up to date
- Self administration portal for message status and usage tracking
- Auto forwarding of messages

### Integration

- Largest range of supported clinical applications
- Works with Microsoft Word and Microsoft Excel
- Can translate between different message content types
- Content is limited only by what the recipient can view
- Wide range of integration points will ensure easy integration for non-supported products

### Auditing and reporting

- Audit logs of full message history
- Message Activity Summary Reports and Non-Received Reports

## Benefits

### Benefits to Sender

Using secure messaging to send referrals, letters, and reports eliminates or reduces the following:

- Cost of paper for printing and cost of envelopes
- Postage cost per letter
- Cost of sending a fax
- Cost of admin time spent printing, folding and placing letters in envelopes, labeling envelopes, transporting to post box, walking to and from fax machine, faxing the letter and filing the letter

### Benefits to Receiver

- Using secure messaging to receive messages eliminates or reduces the following:
- Cost of paper used for receiving faxes
- Cost of admin time sorting mail and opening letters
- Cost of admin time spent scanning or copying faxed documents, forwarding the document to the healthcare provider, filing the document, and managing the digital document

### Financial Savings

- A GP Practice could be spending **\$31,200 (AUD)** on stationary and staff time for referrals and reports sent and received via Post or Fax, an expense that could be eliminated if reports were sent electronically<sup>1</sup>.
- Using ReferralNet for secure messaging, it will cost a practice with four GPs as little as \$600 (AUD) a year.
- This means a GP practice can **save \$30,600 per year**.

Based on "General Practice Cost/Benefits Analysis for Using Secure Messaging" by the SEA-GP (Brisbane), November 2008 <http://www.seagp.org.au/documents/Services/ABHI/Cost%20Benefit%20Analysis%20General%20Practice.pdf>

## Questions?

For more information or to request a product demo, contact [sales@global-health.com](mailto:sales@global-health.com).

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