

## MasterCare eDRS

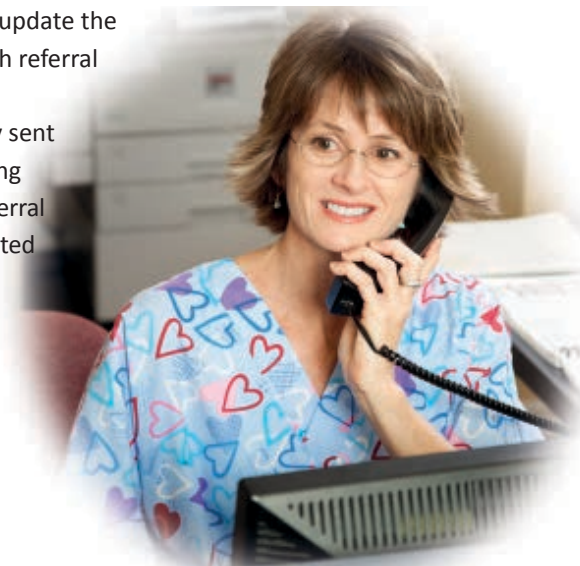
MasterCare eDRS is an electronic Discharge Referral System for generating more complete, legible and timely discharge summaries that help patients receive safer and better quality follow-up care from their primary healthcare providers.

- Summaries are templated - providing consistent entry and layout
- Discharge summaries can commence at patient admission and maintained throughout the patient episode
- Browser based application, accessible from any work station
- Uses ReferralNet for secure message delivery

## MasterCare eRMS

MasterCare eRMS is an electronic Referral Management System for tracking, processing and managing both inbound and outbound patient referrals.

- Automates and streamlines the referral management process
- Monitor referral information from any computer within the organisation
- Ability to set the priority level of inbound referrals as part of the triage process
- Manage and update the status of each referral
- Notifications automatically sent to the referring GP once a referral status is updated



Global Health is a leading provider of e-health solutions that connect clinicians and consumers across the healthcare industry. We also offer the following products and solutions:

**ReferralNet** A cloud-based secure message delivery system for the exchange of clinical and patient information between healthcare providers.

**ReferralNet Messaging** is utilised for sending and/or receiving any sensitive and confidential clinical information like referrals, reports, pathology and radiology requests and results and discharge summaries.

**ReferralNet Claims** is a solution for secure electronic claiming. It can be interfaced with patient administration and practice management systems or used as a stand-alone application.

**MasterCare** A suite of comprehensive health information systems that provides tools to collect, securely manage and access clinical and patient information at the point of care.

**LifeCard** A personal health management system for keeping all your important medical information in ONE secure location. With LifeCard you can maintain a personal health record, access emergency health information and be rewarded for looking after your health.



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## Information at the point of care

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## MasterCare EMR

MasterCare EMR is a fully integrated solution that covers both clinical information management and practice management. It is a multi-disciplinary, team-based system that can support anywhere from small practices to community health settings to multi-site organisations. Its functionality includes:

### Clinical System

- Clinical notes
- Family history
- Electronic pathology and radiology results
- Allergies
- Observations and measurements
- Outcome measures and Management Plans
- Electronic referrals via ReferralNet
- Medications and prescriptions using Integrated MIMS
- Comprehensive and flexible reporting

### Practice Management System

- Support for Bulk Billing, Easy Claims, Medicare online and HICAPS
- EFTPOS and Credit Card payment support
- Support for multiple ABN's, logos and chart of accounts
- Appointment scheduling with multi-provider appointment view
- Waiting room management
- SMS and email reminders

## Patient Portal Facility

- Streamlines the pre-admission process and shortens waiting time
- Interfaces with LifeCard, a secure online personal health management system for storing personal health and medical information



## Data Warehousing Facility

- Designed for reporting on large datasets
- End user tools including Microsoft Excel can be used to access the data warehouse
- Ability to analyse various factors in combination with others
- Ability to combine data from multiple MasterCare EMR databases
- Monitor trends

## MasterCare MHAGIC

MasterCare MHAGIC is the enhanced version of MasterCare EMR optimised for Psychology and Psychiatric practices. It supports the workflow of mental health practitioners working in private practice, psychiatric hospitals and community health settings. Along with all the features in MasterCare EMR, MasterCare MHAGIC also has the following mental health focused capabilities:

- Family background using Genogram
- Outcome measures (27 scales)
- 13 mental health specific assessments using Wizards
- Includes the comprehensive capability of our Practice Management System (see EMR above)

## MasterCare ePAS

MasterCare ePAS is an enhanced Patient Administration System for automating administrative operations in hospitals and day surgeries. It simplifies communication to create a seamless flow of information from the time the patient presents at reception up to the time the patient is discharged.

### Administrative Functions

- Client billing and receipting
- Online Eligibility Checking (OEC)
- Online Claiming
- Fee-For-Service
- Appointment Scheduling
- Theatre Management
- Reporting
- Statutory Reporting
- Search

### Patient Management Functions

- Alerts
- Episodes and activities
- Medical records
- Wait list
- Emergency department
- Theatre Touch Screen support

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