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ASX: GLH

ReferralNet Secure Messaging delivers to Argus network

Health practitioners now able to send messages from Global Health's ReferralNet Secure Messaging network to Telstra Health's Argus network

6 October 2016: Global Health is pleased to announce the groundbreaking completion of an inter-operability pilot, whereby healthcare practitioners on Global Health's secure messaging network, **ReferralNet**, can now send electronic correspondence to colleagues on Telstra Health's **Argus** network.

The landmark interconnectivity between ReferralNet and Argus is based on the national standard for Secure Message Delivery and increases the types of documents that can be exchanged to now include all common document types in use across the healthcare industry.

The interchange also extends the lookup service beyond the national Health Provider Directory to each party's local provider directories, location identifiers and digital certificates. These initiatives, which are based on the national standard for **Secure Message Delivery (ATS 5822-2010)**, will significantly increase the reach and volume of correspondence exchanged electronically in compliance with the national standards.

The digital age is changing the lives of many and, in the health industry in particular, it is important to adopt new technology to make healthcare in Australia easier for health providers and patients.

Mathew Cherian, Chief Executive Officer of Global Health, said,

"We are confident that the productivity and efficiency gains from reduced paper, scanning and re-keying of data will enable scarce funds to be directed at patient-facing services. Increasing the quality and timeliness of communication between health providers results in safer care for patients.

"Moving towards a connected, digital health environment also encourages technology innovators, like Global Health, to continue investing in innovations that make a real difference to people's health. We are excited by the opportunities of digital health - to place consumers at the centre of their own health, working collaboratively with their healthcare provider teams, to live healthier and more productive lives.

"We look forward to Argus subscribers being able to send correspondence to ReferralNet in order to complete the two-way interoperability, which will deliver improvements in productivity and patient safety for customers of both organisations."

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Michael Boyce, Head of Provider Applications, Telstra Health, said,

“Creating solutions for the challenges the health industry faces is important to us. Partnering with secure messaging vendors such as ReferralNet enhances our ability to deliver integrated health care and will result in significant improvement to patient care.”

In September 2016, **The Royal Australian College of General Practice (RACGP)** published a position statement addressing safety issues where the lack of timely communication between healthcare services and general practice could result in medical errors, stating,

“[t]he provision of high quality, effective and safe healthcare depends on efficient communication between all parties involved in a patient’s care. Secure electronic communication is currently one of the most efficient methods of communication.”

The RACGP paper further advocates that services communicating with general practice work towards implementing two-way secure electronic communication within the next three years — a position entirely consistent with the Australian Government Digital Transformation Office agenda.

ReferralNet subscribers and Argus subscribers will need to contact their respective help desks to arrange an upgrade to the appropriate ReferralNet and Argus versions to have access to this feature.

For more information:

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The RACGP paper can be found in full here:

<http://www.racgp.org.au/download/Documents/e-health/RACGP-position-statement-The-use-of-secure-electronic-communication-within-the-health-care-system.pdf>

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About Global Health Limited

Global Health is a leading provider of Digital Health solutions that address the needs of administrators, funders, clinicians and consumers across the healthcare industry. Global Health's portfolio of products supports healthcare delivery services in both the acute and community settings with a particular focus on team-based, shared medical records and active consumer engagement.

Internet connectivity and an open architecture are the foundations of the Company's vision of "Connecting Clinicians and Consumers".

Global Health is listed on the Australian Stock Exchange with its head office in Melbourne. For further information about Global Health and its products, visit www.global-health.com.

About Telstra Health

The way healthcare is delivered is changing.

Telstra Health is embracing that change by developing solutions designed to build a better connected health system.

Regardless of the role you play - patient or practitioner, provider or government - our goal is the same; we want to make health care easier for you.

Argus enables health services to communicate securely and reliably, transmitting confidential information without risking privacy or care standards. It automatically imports documents and patient notes into the patient record within clinical applications.

www.telstrahealth.com