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For Immediate Release: 10th July 2017

Release of LifeCard Patient Portal

Global Health is excited to announce the official launch of its new LifeCard Patient Portal, now available to all of its Hospital Patient Administration System (PAS) and Electronic Medical Records (EMR) users.

The new portal has been in limited field testing with five early adopters across Global Health's PAS and EMR clients. Since adopting the new system, hospital clients have seen up to 50% of their pre-administrations being completed online within 6 months.

For hospitals, the user-friendly LifeCard Patient Portal helps to improve traditional business practices by adopting an online admission process and is key to advancing the digitisation of workflows from pre-admission to discharge.

Mathew Cherian, Global Health's CEO stated that "The new LifeCard Patient Portal helps patients prepare in advance of admittance to hospital. It saves significant time through the pre-admission process and helps identify issues ahead of time that could cause last minute cancellation."

"This frees up administration staff to increase productivity in other areas. The portal can be a significant saving for hospitals with medical research reports estimating up to 60%¹ of cancelled operations are avoidable."

Consumers have taken up self-check in methods in many different industries, hospitals and community clinics are no exception. Health organisations should take advantage of this trend to lift utilisation and improve the overall patient experience.

North Eastern Community Hospital's (NECH) CEO Scott Williams agreed that it benefits both the hospital and its patients:

"Once a patient has completed an online admission form, all data is saved meaning a return visit to the Hospital would only require the patient to review and update information as opposed to completing a whole new form which is required with a paper based admission form," he said.

The hospital estimates that the online pre-admission form saves about 50% in terms of administration time, equating to around 15 minutes per patient. This

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means NECH has saved around 65 hours per month since January 2017, with last month seeing a time saving of around 80 hours.

Pennant Hills Day Surgery's administration manager said that LifeCard Patient Portal "has been a real time-saver and therefore a cost saver". The surgery has seen an average time saving of 47 hours per month since March.

Patient Portal's login credentials are linked to Global Health's LifeCard – a personal health record. LifeCard allows consumers to carry their medical information with them, anytime and anywhere. They can share this with clinicians, family members and even personal trainers. Encouraging increased patient engagement is vital to help the challenge of growing chronic health problems that are putting health systems under strain around the world.

The launch of LifeCard Patient Portal to all of Global Health's PAS and EMR customers adds a new revenue stream for Global Health to increase yield from the Hospital sector in Australia. It also rounds out the product offering when selling to hospitals in South East Asia.

Ends.

For more information:

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About Global Health Limited

Global Health is a leading provider of e-health solutions to the Australian healthcare industry supporting healthcare delivery in hospitals and community settings.

Global Health supports the business, clinical and operational needs of healthcare providers committed to the effective management of chronic diseases and health promotion programs.

Internet connectivity is embedded in Global Health applications to promote secure information sharing, financial transactions and the use of technology in ways that transform healthcare delivery.

Global Health is listed on the Australian Stock Exchange with its head office in Melbourne. For further information about Global Health and its products, visit www.global-health.com.