

Media Release  
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ASX: GLH

## MasterCare's Fast Adaptation Reduces Risk for Health Providers

*MasterCare's strong track record for delivering regulatory changes on time continues*

Australian Healthcare Software Provider **Global Health Limited (ASX: GLH)** ("**Global Health**" or "**Company**") is pleased to announce that it is ahead of the curve with Webservices Australia introducing a new system for Medicare Claiming called **PRODA (Provider Digital Access)**. **MasterCare** has been implementing this new system for some time, ensuring that all clients are upgraded both with MasterCare EMR and MasterCare PAS by the **March 13 deadline**.

Global Health Limited and MasterCare have a strong track record for delivering regulatory changes on time, to ensure the risks for business are reduced as seen by **ePrescribing** and the **My Health Record** changes both being delivered to clients. Our solutions support all major public and private claiming models and our MasterCare team are highly proficient and practiced at managing the changing data set extract requirements of health providers. The Company continues to 'stay ahead of the curve' when it comes to regulatory changes, as we expand our technological capabilities to empower clinicians to provide patients with first class care across Australia.

### PRODA

Webservices Australia have implemented a new system for Medicare Claiming called PRODA. The changes take effect from March 13<sup>th</sup> 2022, with all healthcare providers needing to first ensure they are registered with PRODA. Once registered with PRODA, they then need to contact their software provider to upgrade the system. The PRODA upgrade provides a higher level of security, it doesn't need any additional technology to work, and as individual care providers are registered the PRODA registration is one they can take with them onto other employers.

Global Health Limited recognises the importance of these changes in reducing risk and has been working to ensure all our clients can transition in a timely and efficient manner. PRODA changes have caused a significant challenge for health care providers and the software companies that support them, we are very pleased to have been able to meet the deadlines and migrate our customers.

### ePrescribing

Another recent change for MasterCare was the introduction of **ePrescribing** by the Australian Digital Health Agency (ADHA), which revolved around an electronic prescriptions framework for prescribing and dispensing medicine effective from 1 December 2021.

All medicines can be prescribed this way which sends a link to the consumer so they can access this wherever they are, saving time and streamlining the process and improving medicine safety. This

change was delivered on time to clients, for the 1<sup>st</sup> December 2022. This service is currently available in MasterCare EMR and Primary Clinic.

### **My Health Record Access**

MasterCare delivered a solution to enable MasterCare Plus providers to gain access to information about a patient that is available on the My Health Record. The initiative also allows providers to upload documents and summaries they have about their interactions or engagements with a patient such as eReferrals, Discharge summaries and event summaries. These changes were also delivered on time.

### **Kye Cherian, Chief Product Officer of Global Health commented:**

“Listening and working closely with our clients is fundamental to our business and ensures we can develop innovative solutions that reduce risk and improve efficiency. Although regulatory change might appear mundane, here at MasterCare we understand the importance of reducing risk and ensuring regulatory changes are delivered on time. I am proud that our MasterCare team continue to meet these deadlines and continue to provide leading solutions for all our clients.”

### **About Global Health Limited**

#### **Connecting Clinicians and Consumers**

**Global Health (ASX: GLH)** is a leading provider of Digital Health solutions to the Australian Healthcare Industry. Innovation, consumer-centricity and connectivity are the foundations of the Company’s vision of ‘Connecting Clinicians and Consumers.’

Global Health helps streamline the delivery of healthcare services and provide better health outcomes across various health sectors, including acute and community settings.

Global Health offers a range of bespoke software and SaaS solutions helping health businesses to be more efficient and deliver excellent patient care. These include electronic medical records for health delivery organisations, client management systems for community health, patient administration systems for hospitals, practice management systems, secure messaging for connected care, patient engagement platforms and consumer health records.

Located in Melbourne, Victoria the Company is ISO27001 compliant.

Find out more about **Global Health Solution’s** at [www.global-health.com](http://www.global-health.com)

**More information on PRODA:** [What is PRODA for web services - Web services for digital health and aged care channels - Services Australia](#)

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